

CANCELLATION OF SESSION/CONSULTATION RESERVATION

(This document or letter should only be completed and sent if you wish to withdraw from the contract.)

Subject: Withdrawal from the contract

At: , a...../...../.....

To the attention of:

SINEWS MTI SLP

CIF/NIF: B85431153

Address: C/ Sagasta 16 bajo derecha Madrid CP 28004

Phone: +34 917001979

E-mail: info@sinews.es

Owner of the following e-commerce website: <https://www.sinews.es>

I/We hereby bring to your attention my/our willingness to DISCONTINUE our contract for the sale of the following goods and/or provision of the following services:

Type of product(s) and/or service(s) and description of the same (include, if applicable, the reference number):

Order No:

Date on which the order was placed or subscribed:

Date of receipt of the order:

Name and identity document (DNI/NIE/Passport) of the consumer(s) and user(s) (copy attached):

Dirección of the consumer(s) and user(s):

Telephone of the consumer(s) and user(s):

Email address of consumer(s) and user(s):

Name and address of the recipient of the shipment *(only if the address is different from that of the consumer(s) and user(s)):*

.....
Signature of consumer(s) and user(s).
(Only if the form is submitted on paper)

RIGHT OF WITHDRAWAL

Under the provisions of Royal Legislative Decree 1/2007 of 16 November, approving the revised text of the General Law for the Defense of Consumers and Users and other complementary laws, the consumer has the right to withdraw from the contract concluded remotely (by telephone, internet, mail, fax, at home, etc.) within a period of **14 calendar days without the need for justification.**

The withdrawal period shall expire 14 calendar days from the day of conclusion of the contract, or, as the case may be, from the day on which you or a third party indicated by you, other than the carrier, acquired material possession of the goods, or from the last of such goods purchased or from the last of the parts of the same goods purchased for the same order.

To exercise the right of withdrawal, the consumer must notify his decision to withdraw from the contract by means of an unequivocal statement (for example, a letter sent by post, fax or e-mail). This model withdrawal form may be used, but its use is not compulsory. The user also has the option of electronically completing and sending the model withdrawal form or any other unequivocal statement by attaching the document and sending it to info@sinews.es. With this option, the consumer will receive without delay on a durable medium (e.g. by e-mail) the acknowledgement of receipt of the withdrawal. To meet the withdrawal deadline, it is sufficient that the communication concerning the exercise of this right is sent by the consumer before the expiry of the withdrawal period.

The exercise of the right of withdrawal will extinguish the obligations of the parties to perform the contract or conclude it when the consumer has made an offer, so, in case of respecting the above conditions, I will refund any payment received, including, where appropriate, delivery charges, without undue delay and, in any case, before 14 calendar days have elapsed from the date on which the will of the consumer and user to withdraw from the contract was received. This refund will be made using the same means of payment used by you for the initial transaction, unless you have expressly provided otherwise and provided that you do not incur any costs as a result of the refund.

Excluded from the right of withdrawal are the contracts mentioned in Article 103 of Royal Legislative Decree 1/2007 of November 16, 2007, which approves the revised text of the General Law for the Protection of Consumers and Users and other complementary laws.